



*Water has no substitute...
Conserve it!*

Contact: Jonell S.T. Kaohelaulii
Information and Education Specialist
Office: (808) 245-5461
Mobile: (808) 755-5432
Email: jkaohelaulii@kauaiwater.org

News Release

For Immediate Release: March 17, 2020

Water conservation notice issued for Wainiha and Haena customers until further notice

HAENA– The Department of Water (DOW) has issued an immediate water conservation notice for Wainiha and Haena customers until further notice. An electrical power outage has affected the well site and pump stations in the area and customers are urged to limit water use to essential needs only; such as drinking, cooking and sanitation purposes in order to avoid a full water service outage. Utility personnel, including DOW crews are not able to access the site to trouble shoot the power issues due to severe weather conditions and road closures.

Conservation measures include refraining from recreational water use and turning off appliances and plumbing fixtures that automatically draw water; such as irrigation systems and ice machines.

The DOW reminds customers about emergency water preparedness. An emergency preparedness kit should include at least 1 gallon of water, per person, per day for up to 14 days. Water services updates will be issued as needed.

To sign-up to receive emergency updates from the County of Kauai from BlackBoard Connect; including weather related updates and water service announcements, visit www.kauai.gov.

To monitor water service updates online, visit www.facebook.com/KauaiDOW. An update will be posted when new information is received.

###