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News Release

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DMV will close at 3 p.m. daily every other week starting April 4 for staff training

LĪHU'E – The County of Kaua'i Department of Motor Vehicles (DMV) will be closing at 3 p.m. daily, from April 4 to April 8, to accommodate cross-division staff trainings for the upcoming DMV integration project. Normal hours will resume on Monday, April 11. Officials anticipate early closures will occur every other week until further notice.

The DMV integration project involves the combination of both the Drivers Licensing and Motor Vehicle Registration divisions into one, full-service DMV.

“We are excited to begin the transition of fully integrating our DMV into one functional department where all service windows will be able to accommodate every type of transaction,” said Mayor Derek S. K. Kawakami. “As we prepare for this endeavor, we thank our DMV staff for their extraordinary efforts in helping us to better serve our community together.”

Once the DMV integration project is complete, customers should have a better experience at the DMV, to include:

- More appointment availability when booking a service appointment.
- Reduced wait times in the lobby.
- Reduced transaction processing times while at a DMV service window.
- Improved technical expertise and customer service.

Training for the DMV integration project is anticipated to continue through Summer 2022. DMV office closures will occur at 3 p.m. daily, every other week for this training. Normal hours will resume the following week. The last customers of the DMV will be seen at 2:48 p.m. during training weeks. A schedule for trainings will be posted on the DMV's website at www.kauai.gov/DMV in the coming days.

The DMV is open Monday to Friday, except on state and federal holidays. Kupuna hour is from 8 to 8:45 a.m., daily, for customers aged 65 and older, with no appointments necessary.

Appointments are highly encouraged to avoid longer than normal wait times, especially during the training periods for the DMV integration. To book an appointment or for more information, please visit www.kauai.gov/DMV. Walk-in tickets will be served as time permits.

The Department of Motor Vehicles thanks the public for their patience and understanding for any inconvenience this training period may cause. Concerned customers may email Jeremy Lee at jlee@kauai.gov or call (808) 241-4268.

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