



THE COUNTY OF KAUA'I

DEREK S. K. KAWAKAMI, MAYOR

MICHAEL A. DAHILIG, MANAGING DIRECTOR

News Release

For Immediate Release: November 27, 2020

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County no longer waiving fees for online payments after Nov. 30, 2020

County officials would like to inform Wastewater Management Division, Motor Vehicle Registration and Real Property Tax customers that fees for paying their sewer bill, motor vehicle registration and Real Property Tax Bill online will no longer be waived after Nov. 30, 2020. The County has been waiving these fees to promote online payments during the COVID-19 pandemic, but this will expire next week.

Online payments made after Nov. 30, 2020, will consist of a fee as follows: a \$2.50 convenience fee plus a 2.2% credit card or \$1 eCheck fee per transaction. These fees are paid to NIC Hawai'i for providing the online payment service. A fee is not assessed for walk-in or mailed payments.

Due to the ongoing COVID-19 pandemic, the public is highly encouraged to submit payments via this online service to reduce foot traffic at the Kāpule Building at the Līhu'e Civic Center. For customers who prefer not to use the online service, appointments are still required for in-person payments at the Kapule Building located at 4444 Rice Street, Līhu'e, Hawai'i. To access the appointment link through the County of Kaua'i website, visit www.kauai.gov and click on the "GetInLineOnline" icon. Customers may also pay their bills by dropping off a sealed envelope containing their check and remittance in the drop box located to the right of the glass doors at the Kapule building. Please make checks payable to the Director of Finance.



Kūpuna hours are now offered from 8:00 to 8:45 a.m., Monday through Friday. During these hours, no appointments are necessary for those ages 65 and older. Kūpuna will be seen on a first-come, first-served basis.

Anyone with questions may contact the following Divisions:

- 1) The Department of Public Works, Wastewater Management Division at 808-241-4082, or via email at pwww@kauai.gov
- 2) The Department of Motor Vehicle Registration at 808-241-4256, or via email at mvr@kauai.gov
- 3) The Real Property Collections Department at 808-241-4272, or via email at rpc@kauai.gov

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